THE SCOTTISH ROAD WORKS COMMISSIONER

Contact: Graham Milne

Mrs Angela Scott
Chief Executive
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Dear Mrs Scott

Scottish Road Works Commissioner - Improvement Plan 2018/19

I refer to the above matter and correspondence between this office and your organisation over the last 24 months. As you will be are aware, your organisation was placed on an oSRWC Improvement Plan as a result of poor road works performance over the period 2018/19.

I am encouraged by the actions of your staff and note that these appear to have translated into improvement in road works performance. Aberdeen City Council's performance since the 2019/20 Performance Review has shown improvement and an acceptable level of engagement between your staff and my office has been maintained.

There are however still further improvements to be made on Late Starts, Unplanned Works and Works Awaiting Final Site Reinstatement Details. It is my expectation that the necessary targets will be achieved by the end of Q4 2020/21. That said, I am content that the improvement plan should be closed at this time.

Should you wish to discuss any part of this letter please do not hesitate to contact my Performance Manager Graham Milne (graham.milne@srwc.gov.scot).

Yours sincerely

Kevin Hamilton

Scottish Road Works Commissioner